

**2021
—
2022**

West Island Citizen Advocacy Annual Report



**Annual General Meeting
June 20, 2022 - 10am
Location: Virtual**



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WEST ISLAND CITIZEN ADVOCACY's 46th ANNUAL GENERAL MEETING AGENDA

June 20, 2022, at 10:00 am

Location: Virtual

1. Welcome from the President
2. Nomination of the Chairperson and verification of Quorum
3. Acceptance of the Agenda
4. Presentation and acceptance of the Minutes of the 45th Annual General Meeting held on June 23rd, 2021
5. President's Report and acknowledgements
6. Director's Report
7. Approval of WICA's Bylaw changes
8. Presentation of the video clip and WICA's Programs
9. Acceptance of the financial statements 2021-2022
10. Appointment of the auditors for 2022-2023
11. Board of Directors for 2022-2023
12. Recognition of names for the Awards of Merit
13. Adjournment

President's Report

We live in challenging times for all of us and, even more so, for the vulnerable among us.

WICA is about to start its 46th year and I am grateful to report that we accomplished our mission to help those whom we have served and continue to serve in the West Island to live better lives through our support and programs.

What stood out to me this year is our strategy to adapt to the changing world of volunteerism and to be able to offer programs that are most needed.

We have been fortunate that our volunteers and donors have stood with us through the storm of the pandemic. I believe our strength lies in our highly engaged and skilled team of employees at WICA along with a hard-working and diverse Board of Directors who are guiding the strategy and execution of our strategic plan.

This year we developed our 3-year strategic plan which focuses on outreach and recruitment. In order to succeed in attracting volunteers, we need to know what our current volunteers, our residents, protégés and families think about what we provide and how we provide it. We are engaged in that process currently and hope you will participate if you receive a survey. We hired for the first time a Volunteer Coordinator who is dedicated to helping us attract and retain volunteers, but we need your help to guide us.

We have so many great programs, Matching Program, Church Apartment Program (CAP), Rendez-vous Art (RVA) program, Seniors Liaisons (ITMAV) & Seniors Advocacy, Sentinels on the Lookout, Income Tax Preparation Program, Tablet Program and courses that address major subjects that impact members.

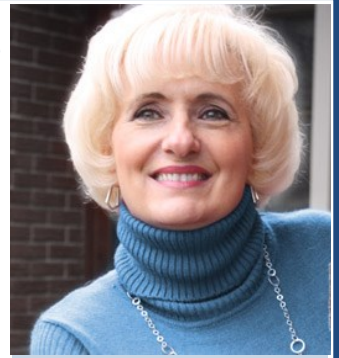
As we slowly make our way past Covid restrictions, we're excited to resume with our major annual events in their traditional format: The 29th Garden Tour was held on the weekend of May 22 and we hope to bring back our famous Wine Tasting Gala for Spring 2023 where we can finally celebrate its 10th anniversary!

This year is my 1st year serving as President and I want to thank everyone involved in WICA. I am exceptionally proud to be involved in an organization that has such a team of quality human beings sharing their time, knowledge and skills to help members of our community live better lives.

How we treat each other is ultimately a true test of our humanity.

Thank you and may you all enjoy a healthy and joyful year ahead.

Kay Heaton, President



Kay Heaton
President of the Board

Executive Director's Report

I would like to begin by expressing my sincere gratitude to the amazing team at WICA who have worked tirelessly to help our clients and those in need of support.

I am proud to say that since the beginning of the pandemic, not only were we able to maintain our existing programs but we were able to create new ones in response to the growing need in our community.



In collaboration with the Centre Multi-ressources de Lachine, we took on the Sentinel project in April 2021. The aim of this project is to form a network of citizens who would be able to identify the seniors who are at risk and direct them to available resources.

During the Summer 2021, WICA also collaborated with other community groups in the West Island and the CIUSSS to work on a COVID-19 Action Plan to fight the pandemic. This short-term project focused on raising awareness via door-to-door outreach to spread the word on the importance of the vaccines. The community workers were present at the vaccination sites to assist the medical professionals and the citizens.

I am happy to say that despite another unusual year, WICA was able to develop a new strategic plan that highlights these three aspects: evolve, engage and evaluate.

In line with our strategic plan, we were able to develop the position of Volunteer Coordinator to concentrate on Outreach and Recruitment.

As we are slowly moving towards resuming our normal lives in a world free of Covid and quarantine, I am hoping that we will be able to finally pursue our fundraising events in person.

On behalf of WICA and our clients, I would like to thank all our funders, volunteers and our exceptional board of Directors with all of my heart. Without you, it would not have been possible to complete another successful year.

I will be leaving on maternity leave shortly and Susan Williams, our accountant, will be replacing me in addition to her current responsibilities. In the meantime, I will greatly miss WICA and I look forward to returning next year.

I wish the WICA team, our honorable board members, our advocates and protégés and all our collaborators an amazing year ahead.

With love,

Roya Jaffari
Executive Director

WEST ISLAND CITIZEN ADVOCACY

OFFICERS' REPORT

June 20th, 2022

There are no vacancies on the Board of Directors this year

The following four (4) Directors wish to renew their 2 year mandates:

Robert Atallah (2nd mandate to 2024)

Kay Heaton (3rd mandate to 2024)

Ike Partington (2nd mandate to 2024)

Warren Thomas (3rd mandate to 2024)

The following five (5) Directors wish to continue their mandates:

Natalie Chapman (2nd mandate 2021-2023)

Adamo Ghezso (1st mandate 2021-2023)

Debbie Hammond (1st mandate 2021-2023)

Mary-Jane de Koos (2nd mandate 2021-2023)

Vincent Wesley (2nd mandate 2021-2023)

The Interim Executive Director is a Board member *ex officio*:

Susan Williams

WICA's Officers:

President: Kay Heaton

Treasurer: Warren Thomas

Vice President: Robert Atallah

Secretary: Mary-Jane de Koos

Respectfully submitted by the Nominating Committee:

Margo Heron, Robert Atallah, and Natalie Chapman

Our Mission

West Island Citizen Advocacy (WICA) is a non-profit community group whose purpose is to support and defend the rights of vulnerable or disadvantaged people in its community to improve their quality of life.

Board of Directors

- Nine members
- Meet 10 times per year
- Responsible for the overall activities
- Make decisions about budgeting, approve policies, and plan direction of the organization
- Members sit on various sub-committees
- Members represent various sectors such as: finance, business, municipal, government, education, and community volunteers.



Staff

15 staff members:

10 full-time, 5 part-time*

- Executive director
- Accountant*
- Administrative assistant/RVA coordinator
- Receptionist
- Publicity coordinator*
- Data manager*
- Community worker in Seniors Advocacy
- Community worker in Seniors Liaisons (ITMAV)
- 2 Community workers in the Church Apartment Program (CAP)
- 2 Community workers in the Matching Program, including Youth Engagement
- Volunteer coordinator
- Outreach worker* in Sentinel Project
- Special project coordinator*



Matching Program



The Matching Program, our core mission, is adapting to any change it may encounter. When Covid -19 was at its highest, “Distant Matching” came into action with telephone calls and virtual meetings. Now that the pandemic seems to have settled down, at least for now, protégés are welcoming back home visits with open arms.

Matching Program

2021-22 Statistics

12,017 follow-ups
related to matching

1288 social follow-ups
related to Covid-19 issues

A TRUE MOOD LIFTER

Thanks to WICA’s **Giving Tuesday** donation, a protégé was able to buy himself a wonderful aquarium, which his volunteer helped him set up. He absolutely loves the aquarium as it gives him a sense of autonomy and responsibility within his residence. It’s been a true mood lifter for him!

Purchasing and setting up the aquarium couldn’t have been done without his volunteers help and support.



56 new advocates
36 matched with a protégé

66%
of protégés were
matched

2021-22

451 protégés/
298 matched

336 advocates/
296 matched

88%
of advocates
were
matched



2021-22
Total of
432
active matches



Matching Program (cont.)

“P.” A very special Volunteer!

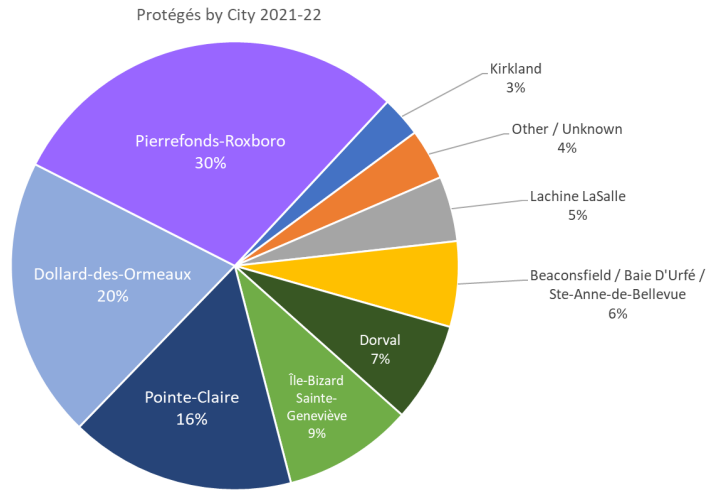
A protégé in her late 70's got help from P. to:

How to use her emails and Facebook

- ♦ How to get access to her photos
- ♦ How to transfer them from her tablet to her desktop.
- ♦ How to Facetime with her family members she hadn't seen for many years.

P. said that moments like these are what makes **volunteering so rewarding** and he is happy to have experienced this with

Matching Protégés by City, 2021-22



Email from a protégé: *“Just to let you know that P. has visited on 2 occasions regarding the computer and is a wonderful teacher. He goes at exactly the right speed and really explains the root of what we are doing. Thank you so much for connecting us!”*



P. helped a protégé:

- ♦ By providing her with a soft touch keyboard with an adjustable stand
- ♦ By downloading a speech recognition software on her computer.

The protégé has mentioned that these technological accommodations have changed her life, as her Multiple Sclerosis diagnosis makes certain tasks difficult to complete.

WICA's Matching Program : A Team Effort

Protégés:

“I get along well with my advocate and I like her a lot. My advocate is pleasant to be around and I love sharing my photos with her.”

“I am so grateful for all the services that I am getting from the citizen advocacy. I already feel better, when I talk to you, my anxiety goes down.”

Advocate:

“After all these years our friendship is mutually beneficial and we are supporting each other through this pandemic.”

Church Apartment Program (CAP)

As we adapt to the post-covid life, the community workers focused this year on promoting social reintegration. This involved helping residents find employment and volunteering opportunities, managing their personal budget, conducting interventions, while sustaining the mental health program.

After two long years of being confined to their apartments, community workers aimed at organizing outings and at promoting physical activities to residents that can reduce stress and anxiety.

The Church Apartment Program provides semi supervised, transitional and permanent housing options to those struggling with mental health issues. Two community workers along with church volunteers help to support this program.

26 residents were supported by the CAP program in 2021-2022

15 residents in 5 shared apartments supported by:

St. Veronica's Parish

St. Michael's and All Angels

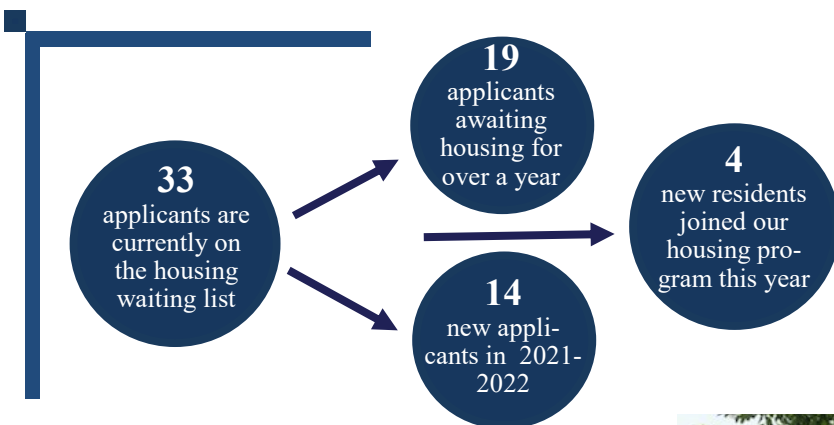
St. Thomas à Becket Parish

Lakeshore Trinity United Church

Dorval Strathmore United Church

4 residents- St. Michael's House supported by: St. Michael's and All Angels Church

7 residents- Sunshine Residence Transitional house In collaboration with the Cheshire Foundation



CAP Advocates

By providing the tools and resources needed to promote self-worth, mental health and overall stability, we as an organization strive to continue to make a positive difference within our community.

Irene and Travis Day 🌀 Volunteers from Dorval Strathmore United Church for almost 25 years. Always ready to take the residents out for a fun breakfast!

Anne Marie McCusker 🌀 **Denise McCusker** 🌀 **Barry Turner** 🌀 **Eric Lasota** 🌀
Volunteers from St Veronica's Parish, work with the CAP team to ensure the well being of our residents.



This year, 6 volunteer advocates joined the CAP team.



TESTIMONIALS

"I'm very grateful for WICA. This year will be 20 years that I am a resident in WICA's CAP program."

Philippe Cosma, CAP resident

"WICA's community workers do amazing work to provide stability and care for residents like me. I am very blessed to be living in the CAP apartments."

Walter Mollinger, CAP resident

CAP Updates

WICA would like to thank Judy Girard for almost 8 years of dutiful services and wish her well on her retirement.

Welcome to Adam Castonguay who is now replacing Judy. Adam confided he always had a passion to work with those in need in the community.



Seniors Advocacy Program

The Senior Advocacy Program main aim is to assist and educate seniors who are facing issues of abuse, social crisis, defense of rights and who need emotional or practical support.

This project is funded by Centraide.



90 cases in 2021-22

- 2 Accompaniment
- 9 Document and Forms
- 6 Emotional Support
- 4 Financial
- 1 Fraud
- 14 Health & Social Services
- 11 Housing
- 16 Information
- 1 Language
- 1 Legal
- 10 Mediation
- 13 Taxes
- 2 Technology

Protégés' Testimonials

"I really want to thank you (community worker) and J. (advocate) for taking the time to meet with me and help me with those forms. It was a huge weight off my shoulders. I am not sure you both know just how much I appreciate you both."

"I can't begin to express how much I admire and respect all the time and effort WICA's volunteers dedicate to seniors in the community."

2021-22

90

Senior Advocacy
cases

2021-22

Senior Advocacy
protégés

56 new
77 active



SENIORS ADVOCACY

68 Prince Edward Ave
Pointe-Claire, Qc
H9R 4C7

514-694-5850

volunteerwica.com
info@wica-pcbo.com



Defense of Rights

WICA offers support to our protégés in cases of crises and/or defense of rights along with document help which includes:

- Government, financial and housing issues; Régie du logement, tenants rights etc.
- Referrals to other services
- Advocating on behalf of protégés for essential services such as health and social services, etc.

Seniors Liaisons Program (ITMAV)

The Seniors Liaisons/ITMAV program aims to connect with seniors at risk of abuse, crisis situations, or fraud due to cultural or linguistic barriers. A project funded by **the Ministère de la Famille** as part of the *Initiatives de travail de milieu auprès des aînés vulnérables (ITMAV)*.

The ITMAV community worker is responsible to help provide support to under-served, vulnerable seniors, especially those in multicultural communities isolated by language and societal barriers.

LIAISONS ÂÎNÉS



SENIORS LIAISONS



ITMAV and Sentinels on the Lookout community workers



A presentation and a kiosk set up for questions at a local seniors residence

42 ITMAV Protégés

119 Cases

⇒ Abuse	2
⇒ Accompaniment	5
⇒ Emotional support	6
⇒ Financial issues	3
⇒ Government forms	33
⇒ Health and Social Services	7
⇒ Housing problems	3
⇒ Immigration matters	4
⇒ Information	35
⇒ Language	3
⇒ Legal	1
⇒ Mediation	7
⇒ Taxes	10
⇒ Total	119

A Protégé Testimonial

"Thank you for your help, having assistance from your organization allows me to relax and not stress over the little things of each day, which is huge for me..."

2021-22

119

ITMAV
cases

2021-22

ITMAV protégés

42 new
54 active

Helping a senior in a crisis situation...

The community worker helped a protégée find a fridge within her price range (\$400) which was not an easy task.

Defending a senior's right...

One mover did not stick to the agreed rate but charged the protégé a \$100 over the quoted price. The community worker managed to get her a refund and the protégée was very grateful as this extra \$100 helped her with her groceries.

Rendez-Vous Arts (RVA) Program

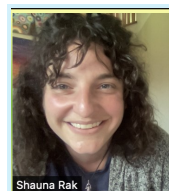
RVA classes are still Virtual

Another successful year for the **RVA Program**! More and more people are joining as the program is open to anyone, and not just to regular protégés!

RVA is funded through **Centraide** and offers art classes to adults facing special challenges to improve their quality of life through artistic expression. Volunteer art coaches help the RVA participants hone their skills.

RVA continues to support its program by sending art supplies directly to participants who normally come to our office for class.

Classes continue to be offered via Zoom for a second year and are hosted by our art instructor.



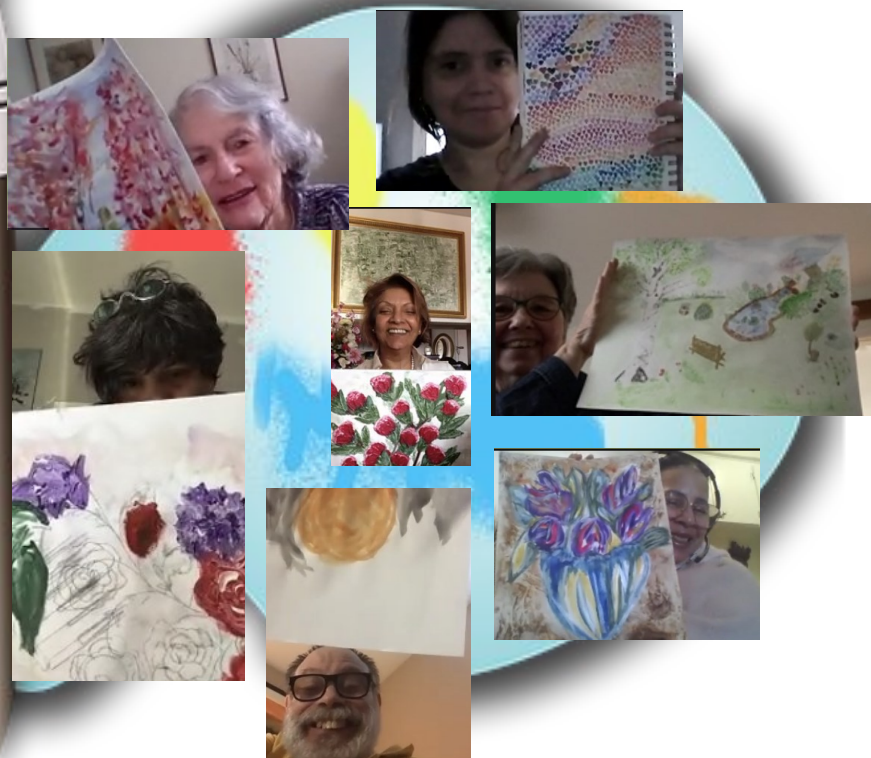
Our Painting Instructor, Shauna Rak

Since last year, both past and new students have shown tremendous improvement in their art techniques, focusing on personal style as well as learning new skills.

This has driven them to gain personally through heightened self esteem, outlets to manage stress and understanding ways to express their emotions.

They have also continued to be supportive with one another through socialization, comfort and sparking joy during the pandemic.

RVA Artists



Art Coach, Linda Jones

One Painting Instructor

- 35 Participants
- 2 Classes : Monday+Wednesday

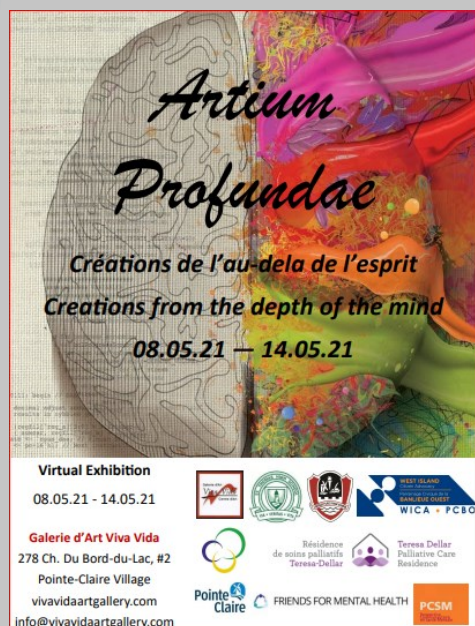
2 Art Coaches

- 5 participants at Farley House - 1 class per week on Monday
- 1 participant at Bayview - 1 class per week on Monday

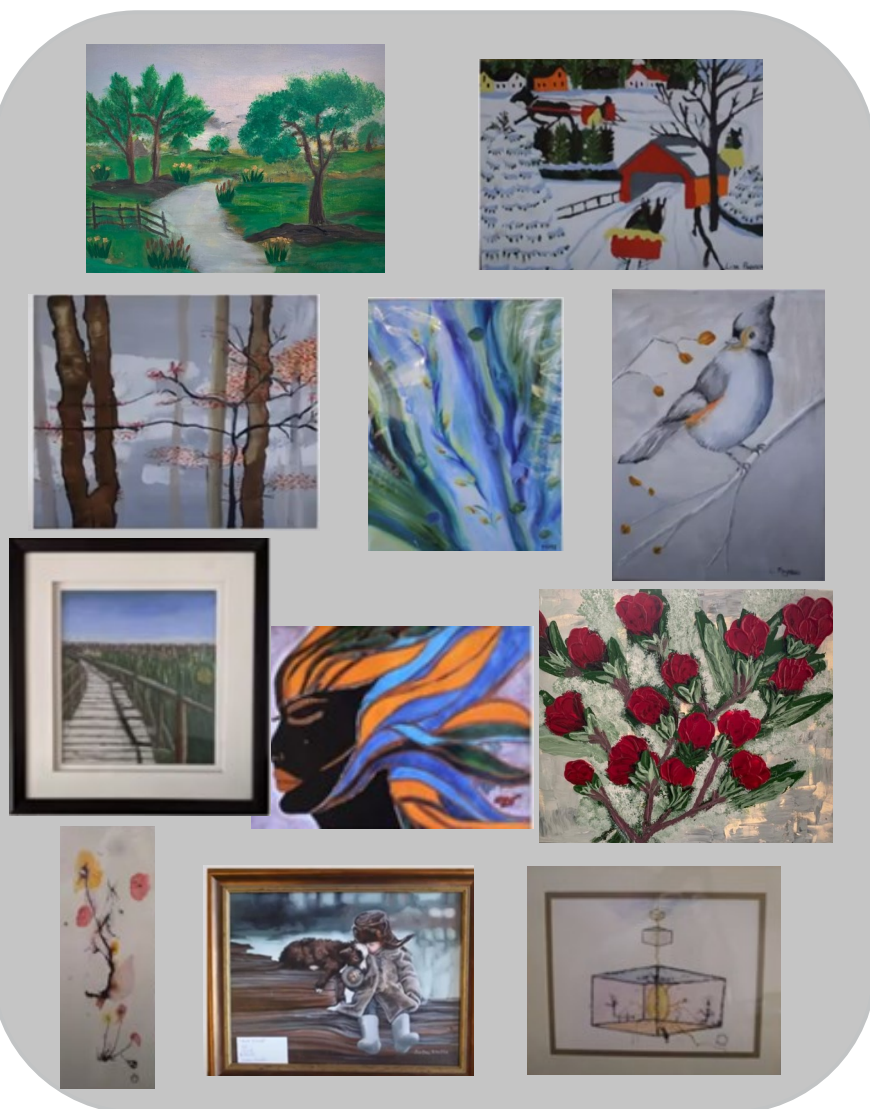


Art Coach, Jaki Vaughan

2021 Rendez-vous Arts Exhibition



The exhibition was held at
Viva Vida Art Gallery in
 Pointe-Claire (278 Lakeshore road)
 May 7th to May 13th, 2021



Picnic at the Centennial Park



RVA CHRISTMAS LUNCH



The RVA Christmas lunch offered by WICA was very successful. It took place on Friday, December 10th, 2021 at 1:00 pm at Au Vieux Duluth.

NEW

Volunteer Coordinator

The new position that has been created in November 2021,
in accordance with

WICA's New Strategic Plan

To Build a team of volunteers large enough to
match the ever growing Matching Program



WICA's New Volunteer Coordinator,
Breanna Cave, into action!

NEW



- 26 Sentinels
- 5 Senior referrals
- 3 Outreach events

Since **April 2021**, WICA has been collaborating with the *Centre Multi-ressources de Lachine* on the **Sentinels on the Lookout** program which aims to develop a network of volunteers in solidarity with vulnerable seniors.

The Sentinel community worker is responsible to recruit and train volunteers to act as Sentinels. The worker is also in charge of offering adequate support and directing the senior to the most appropriate resource. This project is funded by *QADA*.



Outreach events. WICA hosted **two Sentinel Walks** where participants were asked to approach seniors and present the Sentinel program in order to improve the project's visibility.

NEW

Income Tax Service

Another NEW service
added to WICA's various
services and programs!

 Service d'Impôts Income Tax Service	
Critères d'admissibilité Revenu Maximal : <ul style="list-style-type: none">- Une personne seule - 35 000 \$- Un couple - 45 000 \$- Un adulte avec un enfant - 45 000 \$- Le revenu de placement ne peut excéder 1 000 \$ Critères de non-admissibilité si vous : <ul style="list-style-type: none">- êtes travailleur autonome/dépenses d'emploi- avez des revenus professionnels ou de location- possédez une propriété à l'extérieur du Canada- avez vendu une résidence ou déclaré faillite- avez des gains ou pertes en capital- faites une déclaration pour une personne décédée. Prendre un rendez-vous: Veuillez appeler Gayane au 514-694-5850 Ext.32	Eligibility Requirements Income Limits: <ul style="list-style-type: none">- Single person - \$35,000- Couple - \$45,000- One Adult with one child - \$45,000- Investment income cannot exceed \$1,000 You do not qualify if : <ul style="list-style-type: none">- You are self-employed / employment expenses- You have rental or business income- You own property outside Canada- You sold a residence or declared bankruptcy- You have capital gains or losses- You are completing for a deceased person Make an Appointment: Please call Gayane at 514-694-5850 Ext.27
www.volunteerwica.com 514-694-5850 68 Prince Edward, Pointe-Claire	

Covid related: TABLETS Program

During the past year the tablet program has continued to expand. We now have 32 tablets in use, and each new protégé offered ongoing technical training as well as technical support for all issues that have arisen.

2021-22

32 Tablets assigned & distributed and more to come

2021-22

546 Follow-ups related to tablet issues

A whole new 'technological' world opened up to PROTÉGÉS



- ◆ Attending virtual support groups
- ◆ Doing video calls with family living abroad
- ◆ Attending online courses
- ◆ Emailing their doctors
- ◆ Emailing their social workers
- ◆ Emailing WICA community workers



TABLETS

Facilitating communication and connecting people

Protégés' testimonials

"I was super isolated, and with Zoom I have been able to see people and talk to people."

"I go to a bereavement support group every other week."

"I have been able to send very important emails to my doctor regularly."

"I have been enjoying attending WICA's courses as well."

"I am not as depressed as I was before I had a tablet, since I have been able to connect with people much more often."

The TABLETS, a boost to the most isolated protégés!

Covid related GROCERY Delivery Program

Service available from Lachine to Sainte-Anne-de-Bellevue



Service is coordinated by WICA Community Workers

All orders are delivered to protégés by our devoted volunteers.

2021-2022

27 Interventions related to Grocery Delivery

The Grocery Pick-up Program was implemented to meet the increasing needs created by the pandemic. Our grocery program is still very popular.

AVATIL Testimonial

Community organization in Lachine: support services to adults with mild cognitive and social challenges living on their own in the community.

"Several of our clients were unable to do their own grocery shopping ... The assistance offered by WICA in this process has been an immense help."

Students and Stagiaires Corner



Biancia Jones, a second-year student at Dawson College in the Social Service program, has been with WICA for almost 3 months as a **stagiaire** to complete her 180

hours of fieldwork. This is how Bianca describes her involvement with WICA: "I was able to be a part of a team that works hands on with members of the community they serve and I am very appreciative for the skills and experience I have gained from doing my stage with WICA. I am also very grateful to have had the opportunity to help people in need."



Breanna Cave was hired in 2021 as a summer student at WICA. She was then hired as **WICA's Volunteer Coordinator**. She also organized fun activities and outings for the CAP residents!



"Working at WICA has been an amazing experience for me, I've learnt so much and I am honoured to work with such an outstanding team. I'm grateful to work closely with our volunteers who are an essential part of our organization."

Gabrielle Cave was hired last year as a stagiaire to complete her program in Social Service Work at St. Lawrence College.



Gaby was hired this year as the **ITMAV Program community worker**.



Kyra Paquet was part of WICA's 2021 Summer Students Program. Under the supervision of the Publicity & Events organizer, Kyra primary role has been to promote and organize events. Kyra was involved in planning the CAP lunch event by hiring country music singers and new-age dancers.

Publicity Statistics 2021-2022

Volunteer ads 2021/2022

175 Volunteer ads sent

Volunteer ads posted on Facebook

WOMAN WHO ENJOYS SOCIALIZING SEEKS A VOLUNTEER (POINTE-CLAIRE)

An English and French 75-year-old woman is looking for a volunteer to break isolation through outings and accompaniments. She is mobile, loves to socialize and make friends. She would love to go to restaurants and expositions.



ID #624

Natasha
514-694-5850 ext.27



aimerait recevoir les visite amicales

ID #8657

PIERREFONDS



Une délicate dame est à la recherche d'une bénévole parlant français pour lui tenir compagnie. Elle apprécierait d'avoir quelqu'un avec qui faire des promenades ou s'asseoir dans le jardin pour socialiser! Elle a bon cœur et bénéficierait de soutien social après avoir vécu quelques pertes de personnes chères dans sa vie et s'être retrouvée isolée.



Contactez Jessica au
514-694-5850, poste 22 ou



mailchimp

Number of Recipients : 1312

Average open rate: 45%

Total Campaigns : 15



Facebook Reach : 37,825

Facebook Page Visits: 2073



Various News...

GIVING TUESDAY

In our 2021 Giving Tuesday Campaign, we help “Reintegrate our Protégés” into society.

As a result, many of our protégés were able to return to pre-covid routines such as manicures, haircuts, dining and even out of province visits to see family members that they hadn’t seen in years.

WICA offered FREE COURSES covering different topics to its protégés and to the population at large via Zoom!

7 Fall courses in 2021

6 Spring courses in 2022

**COURS GRATUITS
FREE COURSES**
(www.volunteerwica.com)

Le 8 octobre / October 8th - 1:00-3:00pm
VAXICODE: TELECHARGER ET INSTALLER
VAXICODE: DOWNLOAD AND INSTALL

Le 15 octobre / October 15th - 1:00-3:00pm
IDENTIFICATION DE LA DEMENTIE
EXPLORING THE BASICS OF DEMENTIA

Le 22 octobre / October 22nd - 1:00-3:00pm
INFO-SESSION VACCIN PRESENTEE PAR UNE INFIRMIERE COVID
VACCINE INFO-SESSION WITH A COVID NURSE

Le 29 octobre / October 29th - 1:00 - 3:00pm
COMPRENDRE VOTRE TABLETTE: GUIDE POUR DEBUTANTS
KNOW YOUR TABLET: A BEGINNER'S GUIDE

Le 5 novembre / November 5th - 1:00-3:00pm
POST-COVID: RETOUR A UNE VIE NORMALE
POST-COVID: GETTING BACK TO NORMAL LIFE

Le 12 novembre / November 12th - 1:00-3:00pm
AVANTAGES ET CREDITS D'IMPOTS - AINES
BENEFITS AND TAX CREDITS FOR SENIORS

Le 19 novembre / November 19th - 1:00-3:00pm
INTRODUCTION RVA (RENDEZ-VOUS ARTS)

WICA's Staff joined forces to prepare Christmas presents for our protégés



Thanks to the generosity of our various donors, we were able to prepare Christmas presents to our protégés.



Community Involvement and Community Partners



Moisson Montréal continues to be an important community partner. They serve community organizations, including WICA. Community workers pick up and distribute food every month to CAP residents.

WICA collaborates with West Island community groups and participates in a number of

Tables for the betterment of the community

- Mental Health Table
- Table de concertation des aînés de l'Ouest-de-l'Île (TCAOI)
 - Health sub-committee of the TCAOI
- Comité pour la bientraitance des aînés de l'Ouest-de-l'île
 - Local Table for the Intellectually Handicapped (WILT)
 - CIUSSS de l'Ouest-de-l'Île
 - Table du Quartier Sud de l'Ouest-de-l'Île (TQS)
 - Transportation sub-committee (TQS)
 - Housing sub-committee (TQS)
 - Poverty and Social Exclusion Table (TQS0I)
- Table des 50 ans et plus de Dorval-Lachine (T50+)
 - Housing Committee (TQS0I)

2021-22 Fundraising Events...



Due to Covid-19, **WICA's 10th Wine Tasting** was unfortunately cancelled once again! Wine Tasting is WICA's biggest fundraising event!

Our Garden Tour was held in the form of a scavenger hunt in an effort to adapt to the pandemic.

Garden Tour Scavenger hunt

Tour de Jardins Chasse aux Trésors

AUGUST 16-23
16-23 AOÛT

To purchase tickets, visit / Pour acheter des billets, visitez
VOLUNTEERWICA.COM



Halloween at the Dow House



Nothing says **HORROR** like Ivan Dow's house on Halloween! \$2000 was raised at this event!

Lights on Boischatel...



100 Santa letter replies were written!

A \$200 donation was received by WICA!

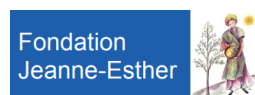
A truly magical Christmas light display with lights synchronized to music. They broadcast on 87.9 FM so you can enjoy the show, both from your car or on foot in front of the house. A direct mailbox to Santa was in front of the house, and WICA answered over 100 letters. **FREE EVENT:** Donations to WICA were appreciated.

Funding

WICA is grateful for the continued financial support from the following agencies, foundations, clubs and service groups, churches, municipalities, community groups and corporations

\$10,000+

- Programme de soutien aux organismes communautaires (PSOC)
- Ministère de la Famille et Aînés
- Centraide
- Government of Canada:
 - *Employment & Social Development Canada*
 - *CEBA*
- Emploi Québec
- Centre Intégré Universitaire de santé et de services sociaux du Centre-Sud de l'Île-de-Montréal (CIUSSS)
- West Island Community Shares
- Centre Multi-ressources de Lachine
- Table du Quartier Sud de l'Ouest-de-l'île
- Echo Foundation
- Fondation Jeanne-Esther
- Tenaquip Foundation



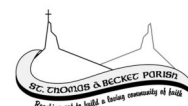
\$2,000 to \$9,999

- City of Dollard-des-Ormeaux
- City of Pointe-Claire
- Pointe-Claire Oldtimers Hockey Club
- Carlos Leitão, National Assembly of Québec (Robert-Baldwin)
- Lakeshore Civitan Club



\$1,000 to \$1,999

- Kiwanis Club of Lakeshore Montreal
- St. Michael & All Angels Anglican Church
- St. Thomas à Becket Parish
- City of Kirkland
- City of Beaconsfield



\$200 to \$999

- St. Edmund of Canterbury Parish
- Chorale Philomela Singers
- Lachine Borough
- Bank of Montreal (BMO)
- Enrico Ciccone, National Assembly of Québec (Marquette)



THANK YOU!

The **City of Pointe-Claire** has always been a supporter of WICA. Our offices are located in the Valois Library and we receive a donation from the Pointe-Claire Council.

We would also like to thank the cities of **Beaconsfield**, **Dollard-des-Ormeaux**, and **Kirkland** for their support.

We would like to thank **Carlos Leitão and Enrico Ciccone**, members of the National Assembly of Québec.

Thank you to Member of Parliament **Francis Scarpaleggia**. He has given us his whole-hearted support.

Churches

Thank you to West Island Churches who support WICA through donations and sponsorship of our Church Apartment Program CAP.

Local Media

West Island media have been our major resource for recruiting volunteers by donating publishing and we appreciate the publicity.



MONTREAL
GAZETTE

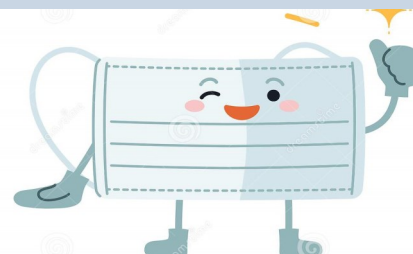


Montreal
Times

Thank you to the



For regularly providing Personal Protective Equipment to our front line personnel with the coordination of the **CIUSSS du Centre-Sud-de-l'île-de-Montréal** and the **CLSC du Lac-St-Louis**



**Thank you to all our volunteer advocates for their years of
volunteering and their dedication.**

AWARDS OF MERIT, 2021-22

5 YEARS

André Dandenault
Audrey Leung
Conrad Marion
Jean Harris
Karen Losinger
Li Guo
Louise Sarrazin
Michel Decarie
Nevin Harji Adatia
Olivia Lekelefac
Usha Thorne
Yelena Kozelchuk

10 YEARS

Elvira Sigunis
George Kouri
Isabel Rodriguez
Janine Kovaleova
Kwame Fredua
Natalie Woodburn-Heron
Patricia Kouri
Robin Michetti
Shirley Mitchell
Terry Girouard

20 YEARS

Cynthia Javier

30 YEARS

Anne Marie McCusker
Marina Decker
Steve Johnston

35 YEARS

Susan Boyarchuck

40 YEARS

Hélène McGregor