



# **WEST ISLAND CITIZEN ADVOCACY ANNUAL REPORT 2023-2024**

## **ANNUAL GENERAL MEETING**

**JUNE 18, 2024 - 4:30PM**

**VALOIS BAY NAUTICAL CENTER  
90 LAKESHORE, POINTE-CLAIRE**  
[www.volunteerwica.com](http://www.volunteerwica.com)



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## WEST ISLAND CITIZEN ADVOCACY'S

### 48<sup>th</sup> ANNUAL GENERAL MEETING

## AGENDA

June 18, 2024, 4:30 pm

Valois Bay Nautical Center

1. Welcome from the President
2. Nomination of the Chairperson and verification of Quorum
3. Acceptance of the Agenda
4. Presentation and acceptance of the Minutes of the 47<sup>th</sup> Annual General Meeting, June 14<sup>th</sup>, 2023
5. President's Report and acknowledgments
6. Director's Report
7. Acceptance of the financial statements 2023-2024
8. Presentation of the video clip and WICA's Programs
9. Appointment of the auditors for 2024-2025
10. Board of Directors for 2024-2025
11. Winner of the *Warren Wilfred Thomas Award*
12. Recognition of names for the Awards of Merit
13. Adjournment

# 2024 President's Report



**Kay M. Heaton**  
**President of the Board**

As we reflect on the past year, it's uplifting to acknowledge the strides we've made despite the daunting challenges posed by the pandemic. We weathered the storm together and emerged stronger and more resilient than ever before.

One of the highlights of this year has been the successful recruitment of new talent into our organization. While stability might not elicit excitement, it serves as the foundation upon which we can reliably support those who rely on us year after year. In our 47th year, we take immense pride in consistently delivering vital services to our community.

Our foremost challenge lies in recruiting and retaining volunteers for our matching program. As society evolves, so must our approaches to engagement. We are committed to exploring innovative methods to make volunteering a fulfilling experience, ensuring the sustained success of our programs. Our psychosocial support initiatives, among others, form the cornerstone of our organizational mandate.

We recognize the importance of raising our profile to garner greater support and visibility. Our upcoming website redesign promises to be more interactive, dynamic, and impactful, amplifying our message and reach.

We are honored to introduce the inaugural *Warren Wilfred Thomas Award for Extraordinary Service* during our AGM. This annual recognition pays homage to our esteemed friend and Treasurer, serving as a testament to his enduring legacy.

We would like to extend our sincere appreciation to Susan Williams for her leadership and dedication as interim Executive Director during Roya Jaffari's maternity leave, and to Serena Pavlopoulos in her expanded role and support. I am confident with Roya's return and her drive; she will be able to lead WICA to new heights.

To our volunteers, advocates, supporters, and donors, we extend heartfelt gratitude on behalf of our Board of Directors, employees, and the countless individuals whose lives are enriched and supported on a daily basis by our programs.

Your unwavering support is the driving force behind our collective impact.

On behalf of everyone at WICA we thank you,

Kay M. Heaton  
President, Board of Directors

## 2024 Executive Directors' Report



**Roya Jaffari**  
Executive Director

It is evident that stability has made a comeback this past year. Despite the challenges that have come our way, our collective efforts have ensured a smooth and successful year. Our temporary office has served us well, and our Open House event in April 2023 was a tremendous success. The influx of visitors speaks volumes about the impact we're making in the community.

I extend my heartfelt gratitude to the whole team for your unwavering dedication during my absence. I am truly appreciative of your commitment to maintaining the organization's momentum during my maternity leave. A special thank you to Sue, Serena, and the board for their exceptional leadership and support throughout the year. Your guidance has been invaluable in navigating the challenges we've faced and steering us toward continued success.

I'd also like to extend my deep appreciation to our volunteers, partners and funders. Without your support, our programs would not be possible. Your contributions make a meaningful difference in the lives of those we serve, and for that, we are profoundly grateful. You are the foundation of our success!

I'm pleased to report that all of our programs ran smoothly, and our Tax Program provided much-needed assistance to individuals during the tax season and throughout the year. It's inspiring to witness the positive impact we're able to achieve together. Additionally, I'm thrilled to see the growing popularity of our RVA in-person classes. This wouldn't have been possible without the generous support of the city of Pointe-Claire, who graciously provided us with space to hold these classes. We are incredibly grateful for their partnership and ongoing collaboration.

As we look ahead, I am excited for our return to our office at 68 Prince-Edward. While our temporary setup has served us very well, I look forward to a return to our permanent location that has been home to us for decades.

To the team, the board, our volunteers, community funders, partners, the city of Pointe-Claire and the Community at large, I can't find the words to express my appreciation of your unwavering dedication, resilience, and hard work over the past year. It's your collective efforts that make our organization thrive, and I'm privileged to work alongside such an exceptional team.

With Love,

Roya Jaffari  
WICA Director

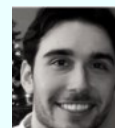
## NOMINATING COMMITTEE'S REPORT

June 18, 2024

We have **one** Board of Directors **vacancy** this year.

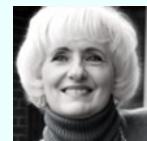
The following **five (5) Directors** wish to continue their mandates:

- **Natalie Chapman** (3<sup>rd</sup> mandate 2023-2025)
- **Adamo Ghezso** (2<sup>nd</sup> mandate 2023-2025)
- **Debra Hammond** (2<sup>nd</sup> mandate 2023-2025)
- **Margot Heron** (1st mandate 2023-2025)
- **Mary-Jane de Koos** (3<sup>rd</sup> mandate 2023-2025)



The following **two (2) Directors** wish to renew their 2-year mandates:

- **Ike Partington** (3<sup>rd</sup> mandate 2024-2026)
- **Kay Heaton** (1 year mandate to 2025)



The following person is leaving the Board

- **Vincent Wesley**



The following person wishes to stand for **election for a 2-year mandate**:

- **Kathryn Hejnar** (2024-2026)

The **Executive Director** is a Board member *ex officio*:

- **Roya Jaffari**



**WICA's Officers:**

- President: **Kay Heaton**
- Treasurer: **Debra Hammond**
- Secretary: **Mary-Jane de Koos**

Respectfully submitted by the **Nominating Committee**:

**Margot Heron and Natalie Chapman**

# OUR MISSION

West Island Citizen Advocacy’s purpose is to support and defend the rights of vulnerable or disadvantaged people in its community to improve their quality of life.

## Board of Directors

- 8 members
- Meet 10 times per year
- Responsible for the overall activities
- Make decisions about budgeting & policies, and plan direction of the organization
- Members sit on various sub-committees
- Members represent various sectors such as: finance, business, municipal government, education, and community volunteers.



## Staff

- 16 staff members: 8 full-time, 8 part-time\*
- Executive Director
  - Accountant\*
  - Administrative Assistant\*
  - Receptionist
  - Publicity Coordinator\*
  - Data Coordinator\*
  - Community Worker Coordinator
  - Community worker in *Seniors Liaisons (ITMAV)*
  - 2 Community workers in the *CAP Program*
  - 3 Community workers in *Match Program (2\*)*
  - Community worker in the *Tablet Program\**
  - Volunteer Coordinator
  - Coordinator/Instructor\* of the *RVA Program*



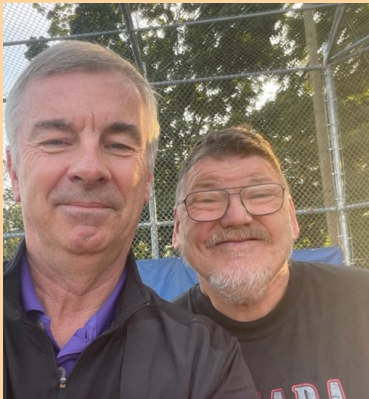
# Matching Program 2023-2024

**The heartbeat of  
WICA are the  
VOLUNTEERS!**

**Volunteer advocates  
provide protégés with  
practical, emotional,  
and social support**

## Matching Statistics 2023-24

2023-24	Advocates	Protégés	Matches
New	32	111	52
Active	244	416	302
Matched	208	229	
% Matched	85%	55%	



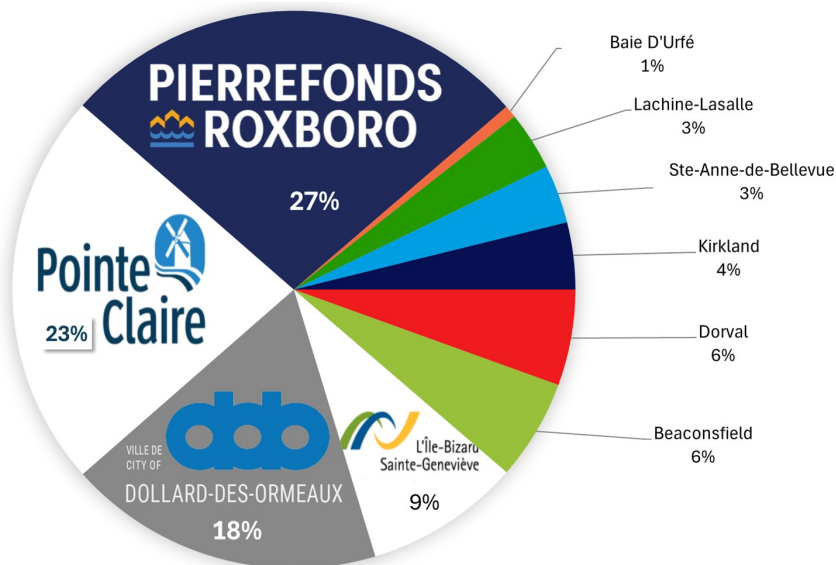
**Volunteers  
and  
their protégés**



**A nice lunch was organized to  
thank WICA's tax advocates for  
all the time and efforts they  
graciously dedicated to our  
protégés.**

# Matching Program 2023-2024 (cont.)

## West Island Matched protégés by city & borough



## Advocate Testimonial

Just trying to make a difference in some way (big or small) in people's lives, be it within my family, church, friends, and in the community.

The clients are so appreciative and I am pleased that they reach out to me at times to say hello, to talk, or see how things are with me.

It makes me feel good that they feel a bond and a genuine caring I have for them.

## A case handled by WICA

**WICA's IMPACT**  
in the community

A protégée had  
**NO** support,  
**NO** social interaction,  
**NO** friends **NO** family  
Could **NOT** afford groceries

### The Matching Program

**MATCHED** the PROTÉGÉE  
with an **ADVOCATE**  
FOR telephone reassurance  
FOR medical appointments  
and errands  
FOR social interaction  
& support

### Senior Liaisons Program

**CONNECTED** the protégé with  
resources in the community  
**ARRANGED** a food basket to be  
delivered to her 2 times a month  
**REGISTERED** her with Canada's  
new dental plan for seniors

# CAP Community Apartment Program

Semi-supervised, transitional, & permanent housing options are offered to persons struggling with mental health issues.



**Khrystyna & Sara:**  
**Our CAP Community Workers**

## 27 Residents are supported by the CAP program

**15**

Residents are in 5 shared apartments (4 in Dorval & 1 in Pointe-Claire) supported & managed by WICA in collaboration with the following churches:

- \* St. Veronica's Parish
- \* Lakeshore Trinity United Church

**5**

Residents in *St. Michael's House* (in Pierrefonds) are supported by: St. Michael's and All Angels Church

**7**

Residents are in the *Sunshine Residence* Transitional house supported & managed by WICA in collaboration with the: Cheshire Foundation



Summer 2023 CAP BBQ at the Sunshine Residence

## Protégé's Testimonial

**Resident J.C. :** "I have been participating in CAP for about 4 years. I enjoy the security it gives me. I like the house, nice living space, affordable rent, good area. Everyone is very friendly."

# The CAP Team aims at:

- Promoting self-worth & social reintegration, employment searches, & personal budget management
- Organizing outings, birthday celebrations
- Encouraging physical activities to diminish stress and anxiety



Millenium Park, June 2023

## ACHIEVEMENTS

- Numerous donations from the West Island community
- 13 food pick ups from Moisson Montreal
- More than 25 organized group activities by WICA for the CAP residents



Mount-Royal February, 2024



Apple picking, September 2023

## The CAP ADVOCATES

We are so fortunate to have our CAP ADVOCATES unwavering support and generously dedicating their invaluable time to our CAP Program.



Volunteer Joan Murray & CAP community worker, Khrystyna, celebrating 2 protégés birthdays at Pizzeria Emma



Volunteers Barry & Eric celebrating protégé's 79 birthday!



CAP Advocate Anne-Marie & protégé

## CHALLENGES

- Critical shortage of specialists, social workers, and mental health professionals. The CAP team has to jump bureaucratic loops and fight on behalf of the clients to be seen by a specialist.



2023 Christmas Party for CAP Residents at WICA office

# The Seniors Liaisons/ITMAV program

A project funded by: the *Ministère de la Famille* as part of the *Initiatives de travail de milieu auprès des aînés vulnérables*

## Senior Liaisons Statistics, 2023-24

**95** Cases  
**46** New Protégés  
**75** Active Protégés



Tracy, our ITMAV  
Community Worker

#	Type
1	Abuse
1	Accompagnement
24	Documents & Forms
6	Emotional Support
12	Financial
1	Fraud
24	Health & Social Services

#	Type
10	Housing
3	Immigration
2	Information
2	Language
6	Legal
1	Taxes
2	Technology

### SUCCESS STORY

Assistance was provided to a senior woman who encountered language barriers and became a victim of an internet scam, resulting in a loss of \$6,500.

Our community worker intervened to help her and, currently, \$2,000 of the total amount has been successfully reclaimed.

**A HUGE Thank you to the SPVM for coordinating several outreach activities with the Senior Liaisons in the West-Island community!**



Our ITMAV community worker, Tracy, with a SPVM Officer during the Ice Cream Event, July 2023

## Our New Brochure

**WICA • PCBO**

**Are you a senior who needs assistance with any of the following?**

- Government documentation
- Pension applications
- Preparing your taxes
- Finding a doctor
- Housing questions
- Fraud or scam issues
- Emotional support
- Language barrier when communicating with authorities

**What is this free service?**

The Seniors Liaisons Program is a **FREE and CONFIDENTIAL** assistance service for isolated or vulnerable seniors.

We would like to help you connect with your community, remain autonomous and find the resources you are looking for.

**Who are we?**

WICA is a non-profit organization who has been helping the most vulnerable members of our community for over 45 years.

"West Island Citizen Advocacy's purpose is to support and defend the rights of vulnerable or disadvantaged people in its community to improve their quality of life."

**Call us 514-694-5850**

**SENIORS LIAISONS PROGRAM**  
152 Concord Crescent  
Pointe-Claire, Qc. H9R 1N4  
514-694-5850  
www.volunteerwica.com  
info@pcbo-wica.com

**Partenaires:** Famille Québec, Centre-ville, Centre de services à la personne

**Helping seniors at risk of abuse, crises, or fraud due to cultural or linguistic barriers**



Ice Cream Event, July 2023

# Income Tax Program

## The WICA Tax Clinic - 2024

- Was held March 1<sup>st</sup> - May 3<sup>rd</sup>
- Was held weekly on 3 open drop-in days
- Took place at the WICA office
- Was operated by volunteers and community workers



The WICA Income Tax Program operates year-round but has become increasingly popular during the tax season.

The protégés' tax papers were filled out with the help of the community workers & volunteers, then sent out to the tax volunteers to be completed.

## Income Tax Statistics, 2023-24

Tax Year Filed	Completed
Taxes (2013-2021)	78
2022	62
2023	345
<b>Total</b>	<b>485</b>
Protégés by age	# of Protégés
0-19 years	10
20-64	210
65+	157
<b>Total</b>	<b>377</b>
<b>Tax Volunteer coordinators</b>	<b>5</b>
<b>Active Tax Volunteers</b>	<b>12</b>



**AN ENORMOUS THANK YOU** to **Deborah Hammond**, a board member, who directed the program. A **BIG THANK YOU** to **all our Tax Volunteers** who have been very helpful and generous with their time.

### Testimonial:

We just wanted to thank you and everyone at the center for everything regarding amazing help and service for our family's taxes.

**Much appreciated!!!**

# Volunteer Coordinator

This position that was created in accordance with **WICA STRATEGIC PLAN**



Dara, our volunteer coordinator

As part of the "Volunteer of the Month" program launched in April 2023, one volunteer is regularly recognized each month and awarded a gift card to express our gratitude for their time and efforts.



Claude Renaud,  
June 2023



Eugène Busque,  
July 2023



John Bondyra,  
August 2023



Freyal Alshalabi,  
September 2023



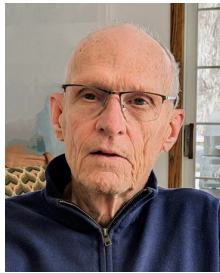
Steven Johnson,  
October 2023



Umesh Mehta,  
November 2023



Patricia Morris,  
December 2023



Roddy Roach,  
February 2024



Lynne Prevost,  
March 2024

January 2024 Volunteer of the month was a no show



## The WICA Monthly Afternoon Tea

was launched in February 2024

A golden opportunity for Advocates and Proteges to get together and share stories, and a chance to form new friendships with others who share the love of volunteering while having tea or coffee in a nice café.



WICA's volunteers during one of the monthly afternoon tea at Studio 77, facilitated by Serena, our Community Coordinator

# Tablet Program

The aim is to provide our most isolated seniors with an easy-to-use tablet to maintain contact with their advocates and loved ones.

## Tablet Program Statistics, 2023-24

Tablets assigned to protégés	33
Tablet Program follow-ups	99
Tablet Return	1
Tablet Tech Support	27
Tablet Training	83
Tablet advocates	7



Samantha Tieman,  
Tablet Program Coordinator



Facilitating  
communication  
and connecting  
people



Pierre Beauséjour, volunteer  
in the Tablet Program



## Protégé Testimonial

**Protégé H.H.:** "I used to feel left out but since joining WICA's tablet program, I have become much more tech-savvy. My tablet has helped me feel more connected to the world around me. Since I've started using the tablet, I've been able to communicate more with my family and friends, sharing photos and having more conversations."

**Pierre's assistance is greatly appreciated by the participants in the Tablet Program**

**Email from a protégé:** "Just to let you know that Pierre B. has visited on 2 occasions regarding the computer and is a wonderful teacher. He goes at exactly the right speed and really explains the root of what we are doing. Thank you so much for connecting us!"

**Pierre B. said** that moments like these are what makes volunteering so rewarding and he is happy to have experienced this with WICA.



# Rendez-Vous Arts (RVA) Program

RVA offers art classes to adults facing special challenges to improve their quality of life through artistic expression.

Painting instructor and volunteer art coach help the RVA participants hone their skills.



A 2-hour weekly class on Mondays  
A 2-hour weekly class on Wednesdays  
**NEW** A 2-hour weekly class on Fridays

35 participants

Ramez Rabbat,  
Painting Instructor

**A TOTAL of 44  
participants in the RVA  
Program**



Art coach Jaki offers **each Monday**, a weekly class to **8 participants** at Foyer Dorval and **one weekly class to 1 participant** at Bayview.

Jaki Vaughan, Art Coach

## RVA Classes at Kinsmen Chalet, Pointe-Claire



A peak at the participants' paintings during RVA classes!



# RVA Exhibition, November 2023

## At the Beaconsfield Library



Mr. Clifford Lincoln cutting the ribbon at the RVA exhibition

Clifford Lincoln is a Canadian politician who served as a member of the Quebec National Assembly, a provincial cabinet minister and a member of the House of Commons of Canada.



Margot Heron, one of our Board administrators, between Susan Williams, Interim Director and Mr. Clifford Lincoln



Participants & RVA students discussing their art



A tasty buffet was prepared for this occasion



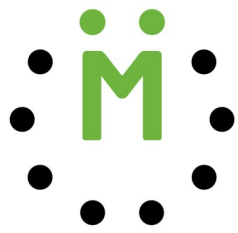
RVA proud students



Ramez, our RVA instructor with one of his students



# Community Involvement



**MOISSON  
MONTREAL**

*Moisson Montreal's mission is to ensure an optimal food supply to community organizations serving people in need on the island of Montreal.*

*Centre intégré  
universitaire de santé  
et de services sociaux  
de l'Ouest-de-  
l'Île-de-Montréal*

**Québec** 



*The Regroupement québécois du Parrainage Civique movement aspires to a more just, equitable and democratic society. Every person with a disability must have a full place in our society.*

**A BIG Thank You to all  
Our Community Partners!!!**

## Community Partners

- Mental Health Table
- Table de concertation des aînés de l'Ouest-de-l'Île (TCAOI)
- Health sub-committee of the TCAOI
- Comité de la bienveillance des aînés de l'Ouest-de-l'Île
- Local Table for the Intellectually Handicapped (WILT)
- Table du Quartier Sud de l'Ouest-de-l'Île (TQSOIM)
- Table du Quartier Nord de l'Ouest-de-l'Île (TQNOIM)
- Transportation sub-committee (TQS)
- Housing sub-committee (TQS)
- Poverty and Social Exclusion Table (TQSOI)
- Table des 50 ans et plus de Dorval-Lachine (T50+)



# Publicity Statistics 2023-2024

**Blurbs 2023/2024**

**420 Facebook blurbs & posts**

**Blurbs posted on Facebook**

**Une dame sociable cherche une bénévole  
Pierrefonds**

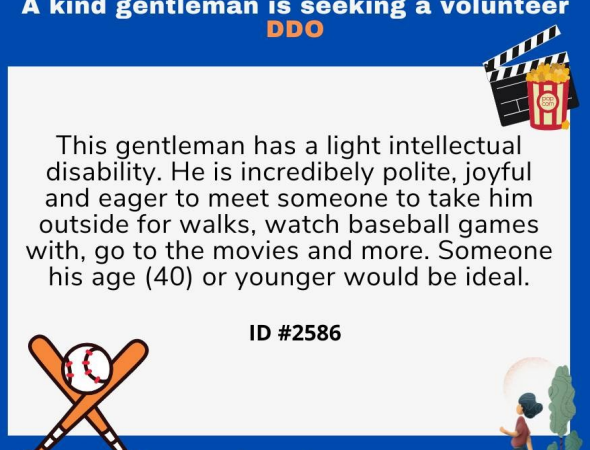


**Une dame sociable âgée de 80 ans aimerait être jumelée avec une bénévole parlant français.**

**ID #9251**

**Gaby  
514-694-5850 ext.22**

**A kind gentleman is seeking a volunteer  
DDO**



This gentleman has a light intellectual disability. He is incredibly polite, joyful and eager to meet someone to take him outside for walks, watch baseball games with, go to the movies and more. Someone his age (40) or younger would be ideal.

**ID #2586**

**Jessica  
514-694-5850 ext.22**



**mailchimp**

**Number of Recipients : 1629**

**Average open rate: 52%**

**Total Campaigns : 14**

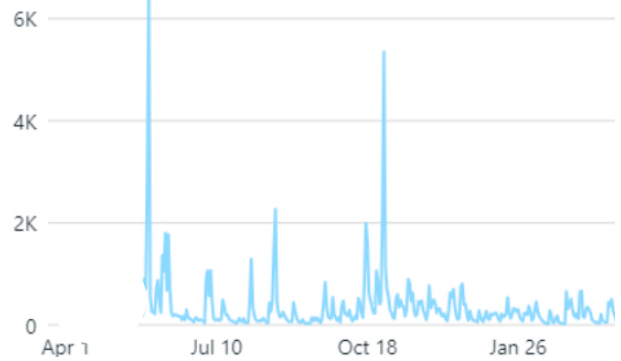
# Facebook STATS

## April 1, 2023—March 31, 2024



### Facebook reach ⓘ

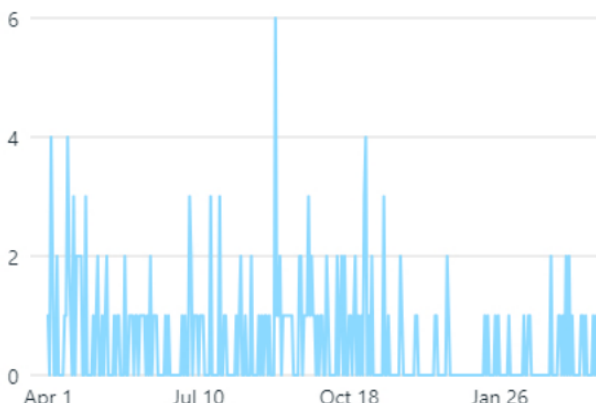
37K ↑ 30.3%



### Follows

#### Facebook follows ⓘ

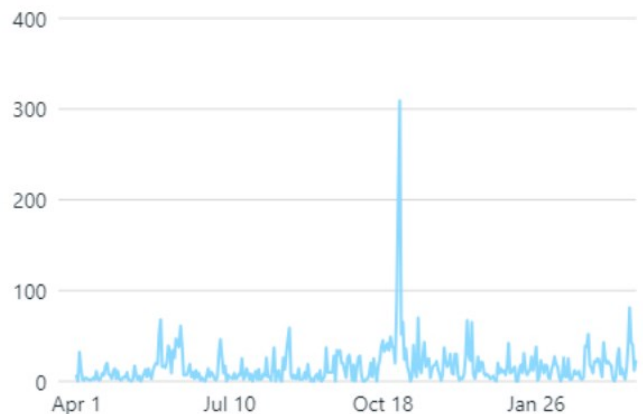
194 ↑ 12.8%



### Visits

#### Facebook visits ⓘ

6K ↑ 349.9%



In general, this confirms that Facebook continues to have the highest reach rate for WICA and the great majority of our target is reachable via this mean of social media.



# West Island Citizen Advocacy

2.1K likes • 2.4K followers



## Compare your performance against businesses in the Non-Profits & Religious Organizations category

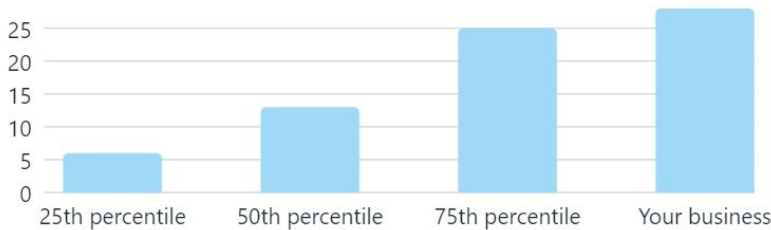
Results are based on businesses with similar organic 28-day reach in your category. [Edit category](#)

### Published content ⓘ

# 28

Higher than others

### How often your business published versus others in this category



Over the last 28 days, you typically published more posts and stories compared to other businesses in this category. Keep up the great work by scheduling content in advance.

Create post ▼

It's interesting to note that when compared to other organizations in the non-profit sector, our publishing rate on Facebook is higher than most.

## THANK YOU!

We want to thank the many Facebook groups that support and promote our events year-round. These include West Island Community, Living on the West Island and Loving it, West Island Voice, local city groups and all our colleagues in the non-profit industry.

### Local Media

We would also like to thank the West Island media for being a major resource in recruiting volunteers through their generous donation of publishing space. We deeply appreciate the publicity.



# FREE COURSES

**FREE COURSES** on various topics for protégés and to the population at large via Zoom and In-person were offered in the Fall of 2023.

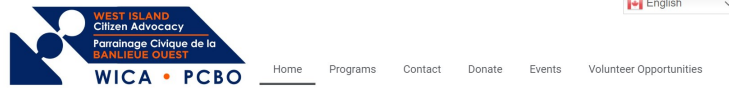
In the Spring of 2024, we tried a different approach by inviting people to attend a 5-week art class. The response was positive and beneficial to our RVA Program.



Interested in trying an art class? Our RVA program is offering you that opportunity in a 5-week session!

There is a fee of \$10 for the session. Fridays from 1:30-3:30. Space is limited. Registration is required. [Click here to sign up!](#)

**Our Newsletter goes out twice a year, in the Spring and Fall.**



Fall 2023

Facebook, Instagram, Twitter, YouTube icons

@WICAMTL

## BUILDING A BETTER COMMUNITY

WEST ISLAND CITIZEN ADVOCACY

152 Concord Crescent, Pointe-Claire, QC H9R 1N4  
(514) 694-5850 Fax: (514) 694-1867

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**WICA'S FALL COURSES**

We encourage you to take advantage of our Fall courses offered free to the community. The courses will be offered both in person and on-line on Fridays 1:30-3:30. [Register at: www.volunteerwica.com](http://www.volunteerwica.com)

<p>October 6:</p> <p>October 13:</p> <p>October 20:</p> <p>October 27:</p> <p>November 3:</p>	<p><b>Tax Credits and Benefits for 65+</b></p> <p><b>Mental Health – Exploring Local Resources</b></p> <p><b>Healthy Aging</b></p> <p><b>The Psychology of Investing-Making good decisions</b></p> <p><b>Disability Tax Credits and Benefits</b></p>
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**HALLOWEEN HAUNTED HOUSE**

Halloween is not complete without a visit to the Ivan Daw Gardens! Come and join us... if you dare...at one of the biggest outdoor haunted houses ever! Ghosts and zombie residents are eager to come out and greet you! This is one you don't want to miss!

Entrance is free, with a donation to WICA  
(can be made directly at the entrance)  
**Sunday, October 29th : 4-8pm**  
580 Pine Beach, Dorval

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**WICA TAX PROGRAM**

We offer an income tax service during the tax season and year round as a part of the CRA Tax Program. As the tax season is approaching, this is a good time to start preparations. To be eligible for this service, income must be below \$35,000 (single) and \$45,000 (couple). Investment income cannot exceed \$1,000, no rental of business income, not self-employed, or own foreign property.

Visit our website at [www.volunteerwica.com](http://www.volunteerwica.com) to learn more about this program.

We are also searching for volunteers to help us with the collection of paperwork during the upcoming tax season. If you're able to give a couple of hours a week, please call us at 514-694-5850.

No accounting background or experience is required. This is done in person, Monday to Friday, at our offices in Pointe-Claire.

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**MAKE A DONATION TO OUR CHRISTMAS BASKETS**

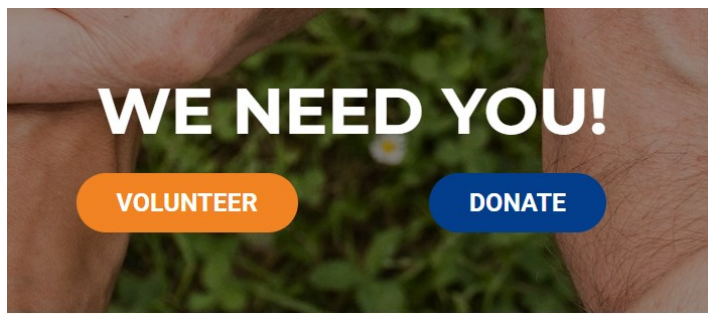
We're looking for donations to help fill our Christmas baskets! Food, gift items, household products and gift certificates. Please feel free to drop these items off at our offices located at 152 Concord Crescent in Pointe-Claire. For other arrangements, please call 514-694-5850. Thank you!

To reduce mailing costs and to help the environment, we encourage you to subscribe to our Newsletter. Please visit our website at [www.volunteerwica.com](http://www.volunteerwica.com) and select contact us. Thank you!



**Our WEBSITE is updated regularly to promote events, accept donations and recruit volunteers.**

[WWW.VOLUNTEERWICA.COM](http://WWW.VOLUNTEERWICA.COM)



# Fundraising & Other Events

The 30th annual Garden Tour was held in June 2023, including a scavenger hunt and tea party to finish off the day. We raised \$2300 on this day in ticket sales!



## GIVING TUESDAY

**Offrez le cadeau de l'amitié  
Give the gift of friendship**



*Rejoignez-nous pour le 10e  
Mardi je donne annuel.*

**Don / Donate >**

*Join us for the 10th annual  
Giving Tuesday!*



In 2023, for Giving Tuesday, we asked the community to “Give the gift of Friendship” as a part of our plan to “recruit and retain”. We raised \$1650 for this cause.

For every \$50 donation, a protégé was able to celebrate the holidays with their advocate in the name of friendship!

# Halloween - IvanDow Style



The  
**SPOOKTACULAR** Ivan Dow  
house on Halloween!  
\$2000 was raised at this event!

## THE HOLIDAY SEASON AT WICA

Thanks to the generosity of our donors, we were able to prepare Christmas Baskets for our protégés.



Holiday Season @ Pointe-Claire Plaza  
\$300 Contest Winner





# WICA's OPEN HOUSE April 2023



Attendees, Advocates, Protégés, Board & Staff members mingling effortlessly while enjoying home made desserts.



## WICA's AGM Valois Bay Nautical Center June 14<sup>th</sup>, 2023



Kay & Roya with awarded advocate



WICA's Board Members



WICA's staff members



AGM's attendees enjoying a delicious buffet



In our desire to honor his memory and to celebrate the values he embodied, we have established the:

**WARREN WILFRED THOMAS  
AWARD FOR EXTRAORDINARY  
SERVICE TO THE COMMUNITY**

Warren W. Thomas was WICA's Treasurer for more than 5 years.

Starting in 2024, we are proud to announce the inaugural presentation of this award at our Annual General Meeting to be held June 18, 2024 at the Valois Bay Nautical Centre

**Dinny Van Beest Evers**

The First recipient of the *Warren Wilfred Thomas Award for Extraordinary Service to the Community.*

Dinny has 39 years of service in a variety of roles at Nova West Island as volunteer coordinator, palliative care home visitor, driver for medical appointments, volunteer in the Thrift Shop, fundraising events among others. She is an outstanding Ambassador for her organization.

**CONGRATULATIONS!**

WICA is grateful for the continued financial support from the following agencies, foundations, clubs and service groups, churches, municipalities, community groups and corporations.

## Funding

### \$10,000+

- Programme de soutien aux organismes communautaires (PSOC)
- Ministère de la Famille et Aînés
- Centraide
- Emploi Québec
- West Island Community Shares
- Fondation Jeanne-Esther
- Tenaquip Foundation
- Red Cross



### \$2,000 to \$9,999

- City of Dollard-des-Ormeaux
- City of Pointe-Claire
- Pointe-Claire Oldtimers Hockey Club
- Beaconsfield Oldtimers Hockey
- Government of Canada



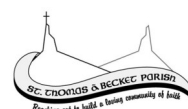
### \$1,000 to \$1,999

- Kiwanis Club of Lakeshore Montreal
- St. Michael & All Angels Anglican Church
- Dorval Oldtimers
- City of Kirkland
- Lakeshore Civitan Club
- City of Beaconsfield
- Lachine Borough
- Brigitte Garceau, National Assembly of Québec, (Robert-Baldwin)



### \$200 to \$999

- St. Edmund of Canterbury Parish
- St. Thomas à Becket Parish
- Enrico Ciccone, National Assembly of Québec (Marquette)
- Beaurepaire United
- City of Baie d'Urfé
- City of Dorval



## AWARDS OF MERIT, 2023-24



to all our volunteer advocates  
for their years of  
volunteering and their dedication

### 5 YEARS

Andrienne (Ada)  
Mourelatos  
Atef Hanna  
Danny Rheume  
Diane Berry  
Doaa Taqi  
Fay Ishii  
Ghadir Kazzaz  
Heather MacLean  
Justine Chalifour  
Mary Ellen Purssell-  
Kolkman  
Me-loi Hong  
Michael Brown  
Stuart John Tigchelaar  
Teodora (Dory)  
Santiago  
Ting Ting (Tina) Jin  
William (Bill) Humes  
Yan (Cathy) Wang

### 10 YEARS

Dominick Merle Jr.  
Jean Jallet  
Linda Dion (Jones)  
Patricia Mary Morris  
Zsuzsanna Engel (Laszlo)

### 15 YEARS

Cathy Griffin  
Saleh El-Ramahi

### 20 YEARS

Mary Ann (Annie) Thurn  
Mary Jane de Koos

### 25 YEARS

Denise McCusker